# Indigo ICS™ – Instant Conferencing Server

## Integrated VoIP, multi-media conferencing and instant messaging

*"Instant messaging (IM) will rapidly evolve into a complex but highly functional business tool to improve productivity, collaboration and communication inefficiencies"*

**Matt Cain, META Group**

*"The conferencing server market will benefit from a shift to internal hosting from web conference service providers as enterprise users seek more control, better integration into their IT environments, and a perceived increase in security."*

**Wainhouse Research**

### Presence and Instant Messaging enables ad-hoc conferencing – anywhere, any time

The combination of presence and instant messaging (P/IM), combined with multimedia conferencing, significantly reduces telecommunications costs while increasing employee productivity and responsiveness. Presence awareness – or the ability to see if other collaborators are online and available – has moved beyond person-to-person text messaging and now powers an abundance of new enterprise communication and collaboration applications.

In today's distributed, team-oriented work environment, it is critical that team members should be able to conduct multiparty, multimedia conferences spontaneously, whether they are in the office, at home, on the road, or across the globe. Spontaneous conferences engender impromptu discussions in "virtual" offices using text messaging, conferencing and application presentations. This enables employees to solve problems quicker and more effectively and removes the communications gap that would otherwise limit responsiveness.

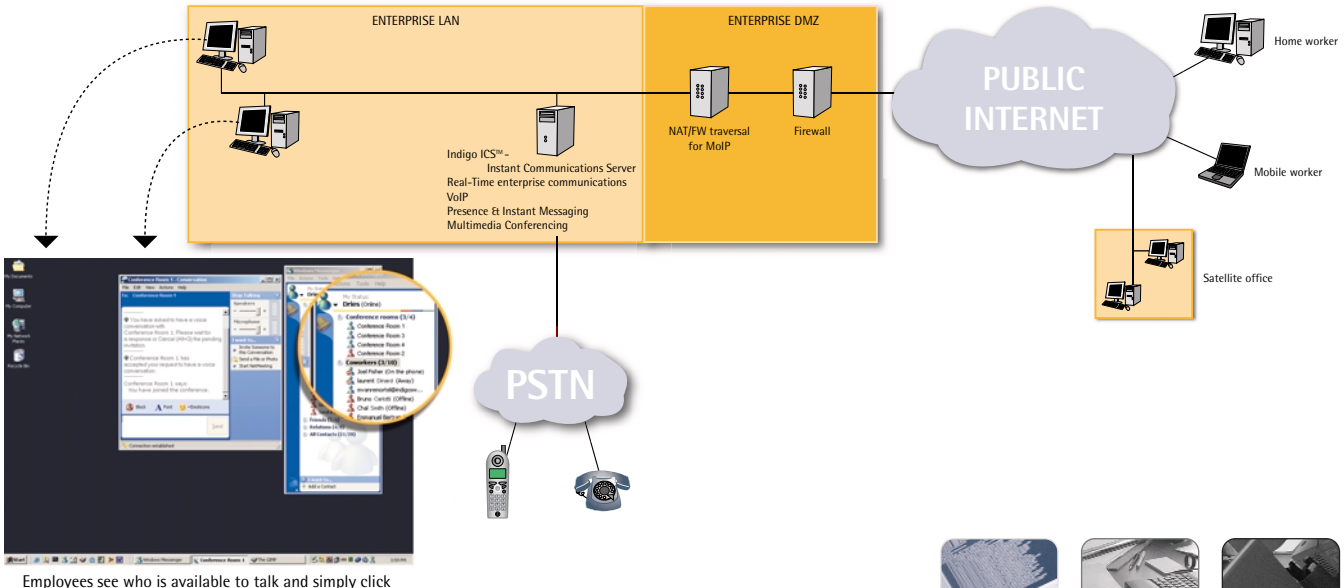
Knowledge of the availability of team members, used in conjunction with cost saving tools like conferencing, finally gives enterprises a compelling capability that improves productivity while reducing expenses.

### Indigo ICS™

Indigo provides a seamless solution that improves the way enterprises communicate and collaborate. Indigo ICS™ , Indigo's Instant Conferencing Server, combines enterprise-wide instant messaging and presence information with VoIP/PSTN voice and web conferencing, allowing both on and off-site employees to communicate more effectively. This solution adds three new dimensions to computer-facilitated collaboration:

- 'Real-time' communication and conferencing using presence information
- Full-featured, economical IP conference bridging via PC
- Secure enterprise-grade instant messaging.

The end-result is a next generation multi-media communications package that provides cost-effective conferencing, IP telephony, and instant messaging capabilities in a package that is very easy to deploy, use, and administer, with first calls possible within minutes of opening the box.




Employees see who is available to talk and simply click on the names of their colleagues to call, instant-message, or invite to a conference. It is that simple!

## Benefits

- Significant reduction in telecommunications and conferencing costs.
- Improved enterprise communication and collaboration, within and across network boundaries.
- Better responsiveness to customer issues via improved communication.
- Secure instant messaging for person-to-person and machine-to-person communication.
- Easy-to-use, easy-to-deploy and easy-to-administer.

## Features

- Secure enterprise presence and instant messaging and conference initiation using any SIP/SIMPLE standards compliant phone or application such as Microsoft's MSN/Windows Instant Messenger.
- Ad-hoc and scheduled IP/PSTN audio conferences.
- PC-to-phone telephony through a gateway.
- Integration with the existing on-site/offsite corporate security environment.
- LDAP support for authentication from corporate directory.
- Secure Firewall/NAT traversal.
- 2 party or multi-party web-presentations during conference calls using a standard web browser (no plug-ins, downloads or additional software needed). Supports all common document types. Call leader controls the documents and can provide control to the participants.
- Web-based administration.
- TLS authentication and encryption for presence & instant messaging and voice signalisation, SSL encryption for web-presentations.
- SDK for integrating presence information into other line-of-business applications.

## Platforms supported

Windows Platform:

- Pentium III 350, 512 MB RAM
- Windows OS (win32):
  - Microsoft XP Professional Edition
  - Windows NT4
  - Windows 2000

SUN Platform

- UltraSPARC II 400 Mhz, 512 MB RAM
- Unix Sun Solaris 7,8

Linux Platform

- Pentium III 350, 512 MB RAM
- Linux Kernel 2.2

## About Indigo Software

With operations in both the US and Europe, Indigo Software is a forward-thinking software product company, architecting new Internet communications solutions for enterprises and a broad range of service providers and Next-Gen operators. Indigo provides a unique set of Internet infrastructure products based on Session Initiation Protocol (SIP). Indigo's solutions include voice and multimedia over IP, voice, video and data conferencing, presence & instant messaging. All solutions are built on the same award-winning application framework, the Indigo Communications Server & SDK, which is composed of the Indigo SIP Server & SDK and the Indigo Presence Server & SDK. Leading European and US venture capital firms back the privately held company.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